

# THE ART OF SHAMANIC CEREMONY RETREAT

## GUEST CONTRACT & CANCELLATION POLICY

BY REGISTERING FOR THIS RETREAT AND PAYING THE DEPOSIT, YOU AGREE TO THE FOLLOWING TERMS.

### 1. DEPOSITS

- All deposits are non-refundable. Upon payment of your deposit and retreat payment, you agree to this policy terms.

### 2. PAYMENT BALANCE

- The remaining balance (total price minus deposit) is due 30 days before the retreat start date.

### 3. REFUNDS

No Refunds will be offered. Unfortunately, as we have to pay in advance for your accommodation & catering so while we'd love to be able to offer refunds in this period, it is not possible as we still incur those costs. Transfer may be possible to future retreat, see below for more info.

### 4. CANCELLATIONS.

"Cancellation" is defined as not attending your scheduled Art of Shamanic Awakening Retreat, including postponing or rescheduling.

"You" refers to the guest booking the Art of Shamanic Awakening Retreat.

If you cancel your participation in the retreat for any reason, this cancellation policy below will apply, with no exceptions.

When purchasing a retreat through our site the cancellation policy above will apply to your purchase.

Before purchasing a retreat, it is your responsibility to thoroughly read and understand clearly the cancellation policy.

#### **Guest Cancellation Policy.**

If you cancel or postpone your booked retreat date, a portion of your payment or deposit payment may be used for a credit for another Art of Shamanic Ceremony Retreat (see 5) and must be taken within 18 months of your original retreat date. If the price of a future retreat is higher than your original booking price, you will be required to pay the difference. We will gladly transfer your credit to the name of another person upon your arrangement of that transfer.

Depending on when you cancel, cancellation penalties may apply.

If you cancel your retreat booking less than 30 days prior to the retreat start date you will be required to pay in full the balance of any payment plans you have agreed to, upon cancellation and may be eligible for a partial transfer of payment made to a future retreat.

Fees are determined by the following schedule;

- If you cancel more than 90 days before the Retreat start date, 100% of your payment may be applied to another retreat.
- If you cancel 60-89 days before the Retreat start date, 75% of your payment may be applied to another Retreat. You will forfeit 25% of the price of the retreat.
- If you cancel 30-59 days before the Retreat start date, 40% of your payment may be applied to another Retreat. You will forfeit 60% of the price of the retreat.
- If you cancel 30 days or less, before the Retreat start date, you will forfeit your entire payment and will not be able to transfer to a future retreat and will be required to pay any outstanding payments immediately upon cancellation.

**5. Cancellation/transfers and/or refund requests must be provided in writing.**

For Visa or Mastercard there is a 5% online merchant processing fee for debit / credit card payment.

While we have never cancelled a retreat to date, if Natalie McIvor and her team must cancel a booked Art of Shamanic Ceremony retreat date for any reason, you may transfer your full retreat payment to another retreat, or you may request a refund of your payment to us, constituting a full settlement.

Please note that there will be no refunds or discounts for arriving late, leaving early, flight cancellations, travel delays or illness.

We wish we could compensate people for unforeseen circumstances, but we have incurred expenses that once paid we cannot refund.

If you have requested a Payment plan, in signing this you hereby agree to a regular payment plan and that all monies due for this retreat will be paid in full 30 days before the retreat start date.

I \_\_\_\_\_ understand and agree with this refund and cancellation policy.

\_\_\_\_\_

\_\_\_\_\_

Name

DATE

Retreat date confirmation \_\_\_\_\_